

## Welcome to WellVia!

Your employer is pleased to provide you with access to WellVia, your telemedicine and behavioral health provider! WellVia has a national network of board certified, state licensed doctors offering medical consultations 24 hours a day, 7 days a week! WellVia doctors diagnose acute non emergent medical conditions and prescribe medications when clinically appropriate. Speak to our doctor within minutes from anywhere – home – work – or while traveling.

Along with on-demand medical consultations, you can now virtually connect with a Psychiatrist or Licensed Counselor through secure video consultations. Simply make an appointment on your lunch break, while traveling, or weekends to utilize this service anytime, anywhere.



### Medical Conditions

- ✓ allergies
- ✓ bladder infection
- ✓ bronchitis
- ✓ cold & flu
- ✓ rashes
- ✓ sinus conditions
- ✓ pink eye
- ✓ and more...

### Behavioral Health Conditions

- ✓ child & adolescent issues
- ✓ depression
- ✓ eating disorders
- ✓ life changes
- ✓ parenting
- ✓ life changes
- ✓ trauma & PTSD
- ✓ and more...



### Activate your WellVia account

1. Access by WellVia mobile app, online or phone
2. Enter your employer member ID -this is your Allegiance ID number located on your card  
*\*If you do not have a card, you can call (855) WELLVIA anytime or reach out to your program administrator.*
3. Create your username and password
4. Complete the required fields to begin your electronic medical record
5. Request a consult

*\*Registering your account is **not** required to use the service, you can call (855) WELLVIA anytime for 24/7 access to doctors.*



### Prescription Policy

- If medically necessary a prescription will be called in to your pharmacy of choice.
- Our doctors do not prescribe DEA (schedule I-IV) controlled substances and non therapeutic drugs



(855) WELLVIA

(855) 935-5842



Online Portal:

[www.WellViaSolutions.com](http://www.WellViaSolutions.com)



Download on the  
App Store

ANDROID APP ON  
Google play